# **Boston Metro**

## I. Residential Voice

Figure BM-1: Availability of ILEC Voice Providers, by Town, December 2008

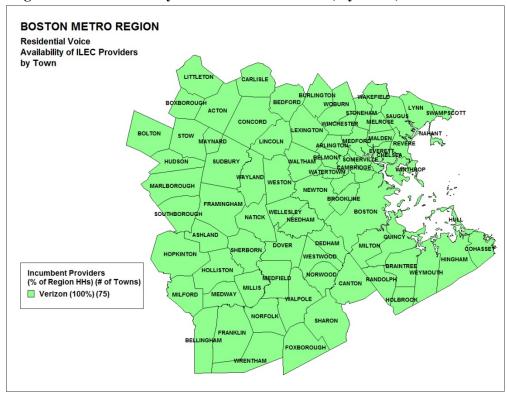
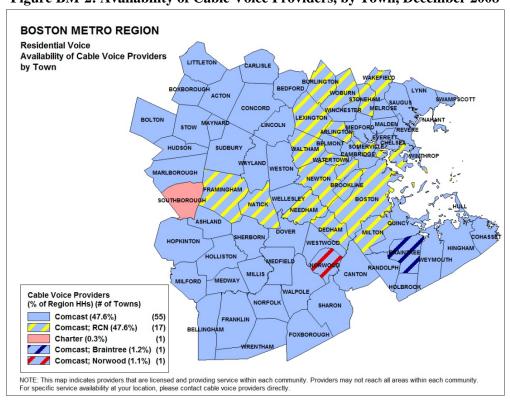


Figure BM-2: Availability of Cable Voice Providers, by Town, December 2008



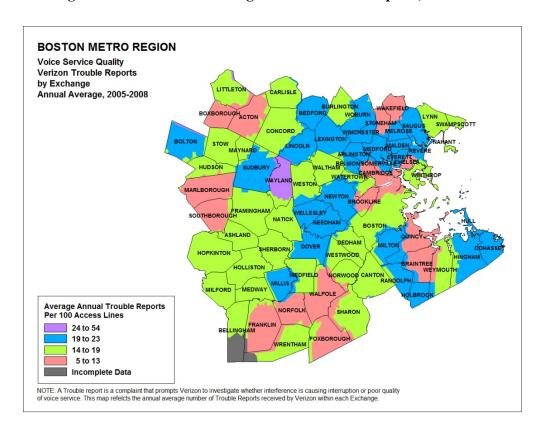
BOSTON METRO REGION
Percentage of Residential Wireline Voice Subscribers, by Platform

Cable Voice
34.8%

CLEC
4.2%

Figure BM-3: Market Shares for Residential Wireline Voice, by Platform, December 2008

Figure BM-4: Verizon's Average Annual Trouble Reports, 2005-2008



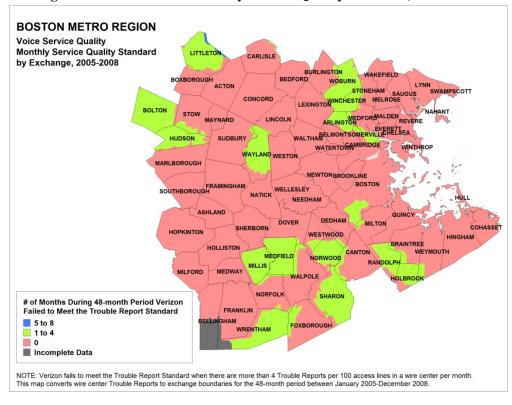
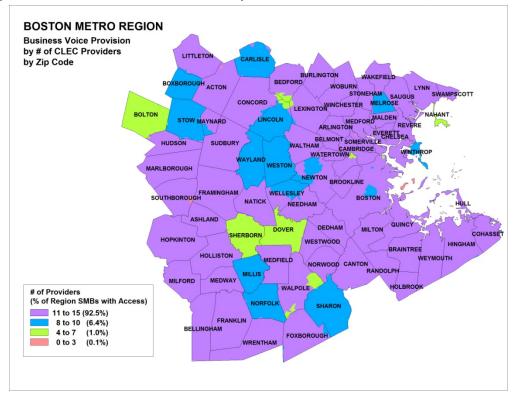


Figure BM-5: Verizon's Monthly Service Quality Standard, 2005-2008

## **II.** Business Voice

Figure BM-6: Business Voice Provision by Number of CLEC Providers, December 2007



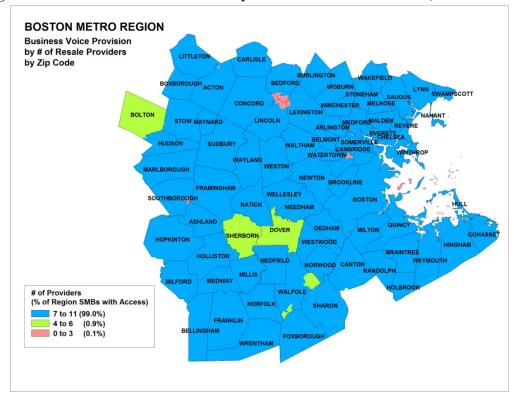
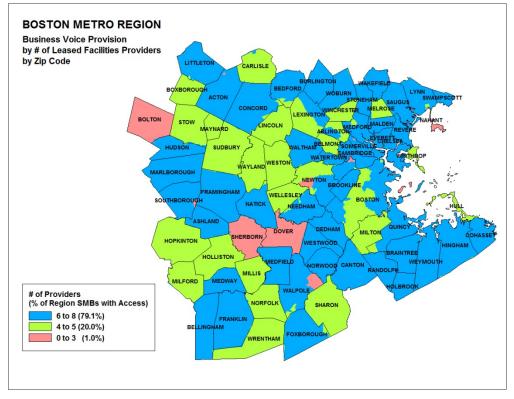


Figure BM-7: Business Voice Provision by Number of Resale Providers, December 2007





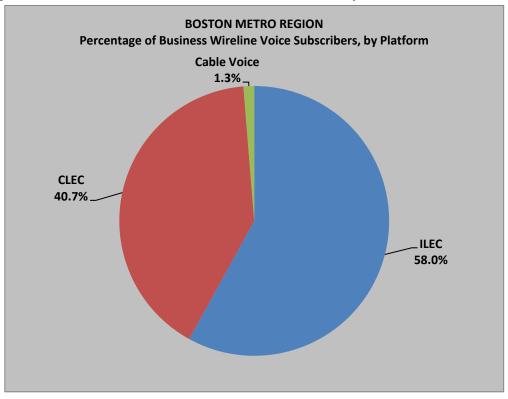
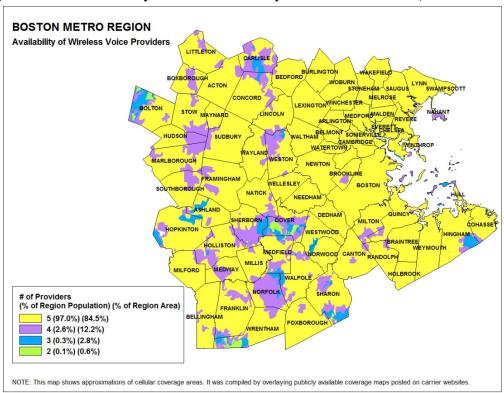


Figure BM-9: Market Shares for Business Voice Services by Platform, December 2008

## III. Wireless Voice

Figure BM-10: Availability of Wireless Voice by Number of Providers, December 2008



BOSTON METRO REGION
Percentage of Residential Voice Subscribers including Wireless
Substitution, by Platform
Wireless
Substitution
11.8%

Cable Voice
30.7%

CLEC
3.7%

Figure BM-11: Market Shares for Residential Voice Services Including Wireless Substitution, December 2008

## IV. Cable Video

**BOSTON METRO REGION** Cable Video Availability by LITTLETO CARLISLE Incumbent Provider, 2008 OROUG SOUTHBOROUGH HOPKINTON Cable Provider (% of HHs with Access) (# of Towns) SHARON Comcast (97.6%) (74) FOXBOROUGE Charter (0.3%) (1) None (2.1%) NOTE: Percentage of Region Households with Access reflects estimate of households passed by provider compared to total number of households within the region. This map indicates that providers are licensed and providing service within each community. Providers may not reach all areas within each community. For specific availability at your location, please contact cable providers directly.

Figure BM-12: Incumbent Cable Video Service Providers, 2008

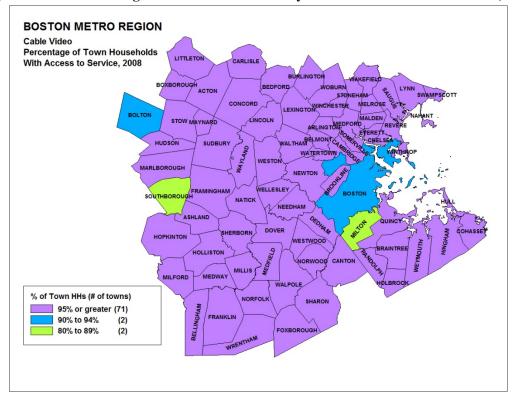
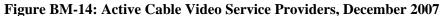
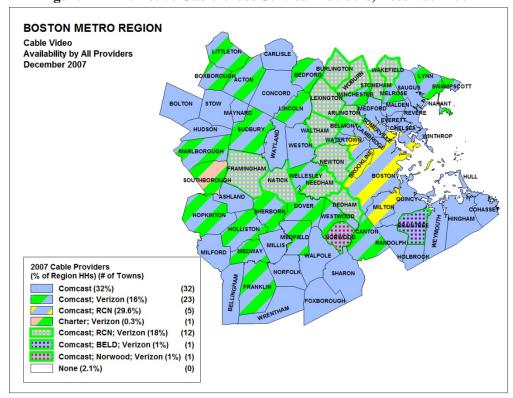


Figure BM-13: Percentage of Households Passed by the Incumbent Cable Provider, 2008





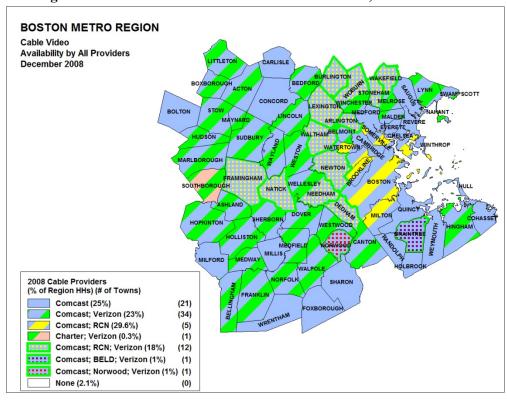
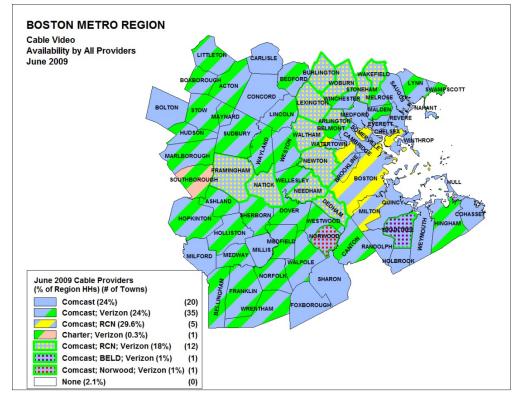


Figure BM-15: Active Cable Video Service Providers, December 2008





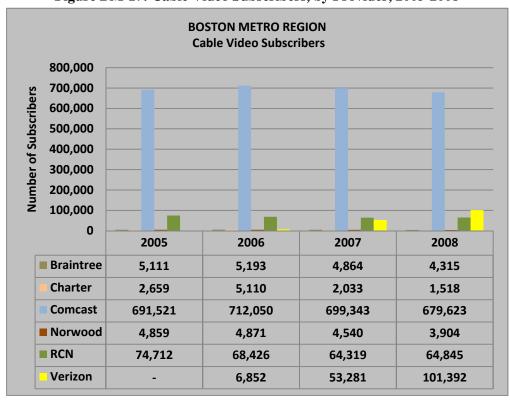


Figure BM-17: Cable Video Subscribers, by Provider, 2005-2008

